



VixenHill.com

800-423-2766

Cedar Products

P.O. Box 389, Elverson, PA 19520

Limited Warranty for Vixen Hill Cedar Shutters

Vixen Hill provides this written, expressed, Limited Warranty specified below. It applies to cedar shutter products and is effective as of September 1, 2005.

Warranty

Vixen Hill warrants its shutters and related hardware to be manufactured free from defects in material and workmanship and that they shall remain as such for a period of three years.

Exclusions and Limitations

The following properties and characteristics are not considered defects and are therefore excluded from this warranty.

- 1) Raised-panel cracks from paint-bound panels.
- 2) Exterior finish durability and appearance.
- 3) Surface checks, grain texture and color variation are common to all woods due to weathering and are not covered.
- 4) Poorly installed and/or wrong installation hardware.
- 5) Small hairline surface or edge "checks" which are common in exterior millwork
- 6) Slight witness lines around raised panels and louvers due to expansion and contraction, and witness lines around the pegged mortise and tenon joint

Tampering with, or modifying, the shutters in any way automatically voids this warranty. This includes, but is not limited to, field trimming of the shutters or drilling holes through the shutters.

Mounting the shutters flat against the home without an air gap automatically voids this warranty.

There is a front and a rear side to the shutters. The joints are pegged from the rear. Look for the witness lines around the pegs. Mounting the shutters with the joint pegs facing outwards automatically voids this warranty.

Should any Vixen Hill Shutter product fail to conform to this Warranty, Vixen Hill will, at its option: (1) Repair the product. (2) Replace the product. (3) Take return and refund the purchase price received by the manufacturer (less shipping costs and state sales tax).

In the event of a warranty claim, Vixen Hill is not responsible for any labor or contractor costs for removal and reinstallation of the shutters or hardware, and Vixen Hill shall not be liable for transport and finishing of replacements. Further, Vixen Hill will never be held liable for costs in excess of those originally received for the original product(s).